
Deaf or Hard of Hearing Assistance

To ensure effective communication with patients and their companions who are deaf or hard of hearing, we provide appropriate auxiliary aids and services free of charge, such as:

- Sign Language
- TTYs
- Written Materials
- Telephone Amplifiers
- Assistive Listening Devices
- Telephones Compatible with Hearing Aids
- Closed-Caption Decoders
- Open and Closed Captioning

For assistance, please call the YRMC Corporate Compliance Department at (928) 771-5688 or ask your caregiver for assistance.

Arizona Relay Service

AZRS is designed for people who live or work in Arizona and either use a TTY/PC or want to communicate with someone who does.

To call Arizona Relay TTY, please dial: 1-800-367-8939 or 711.

ASCII Computer: 1-888-842-3372

Hearing Users: 711

Hearing Carry-Over: 1-800-842-4681

Voice Carry-Over: 1-800-842-9818

Speech to Speech: 1-800-842-6520